



## **DAG1000/2000 Series FXS Voice Gateway**

### **User Manual V2.0**



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## Revision Records

File Name	DAG1000/2000 Series FXS Voice Gateway User Manual
Document Version	2.0
Firmware Version	20.03.03.05
Date	2012/03/16
Revised by	Technical Support Department

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## 1. Equipment Introduction

### 1.1 Overview

Thanks for purchasing Dinstar DAG1000/2000 (hereinafter referred to as the DAG) series FXS analog voice gateway. DAG1000/2000 series FXS analog gateway is access gateway based on IP network. It can provide low cost, simple operation VoIP solutions for small enterprise, the family office, remote office and branch enterprise. DAG connects to analog telephone, fax and traditional analog PBX with standard voice interfaces and provided high quality voice service. DAG1000/2000 series VoIP access gateway adopted standard SIP protocol and compatible with leading IP PBX, soft-switch and SIP-based platform. DAG1000/2000 series FXS analog gateway includes following model:

- DAG1000-1S
- DAG1000-2S
- DAG1000-4S
- DAG1000-8S
- DAG2000-16S

This manual mainly to DAG1000/2000-4S as examples, introduce the function of devices and parameter configuration.

### 1.2 Equipment appearance



Figure 2-1DAG1000-1S



Figure 2-2DAG1000-2S



Figure 2-3 DAG1000-4S



Figure 2-4 DAG1000-8S

## 1.3 Power supply

DAG1000/2000 adopts AC 110-240V power supply, with the power adapter convert to 12V DC power.

Power parameters:

Input: 100-240V, 50-60Hz

Output: 12V DC

**Notes:** Because power adapter interface is different in different country, please confirm the interface standard with us before shipment.

## 1.4 Network Applications

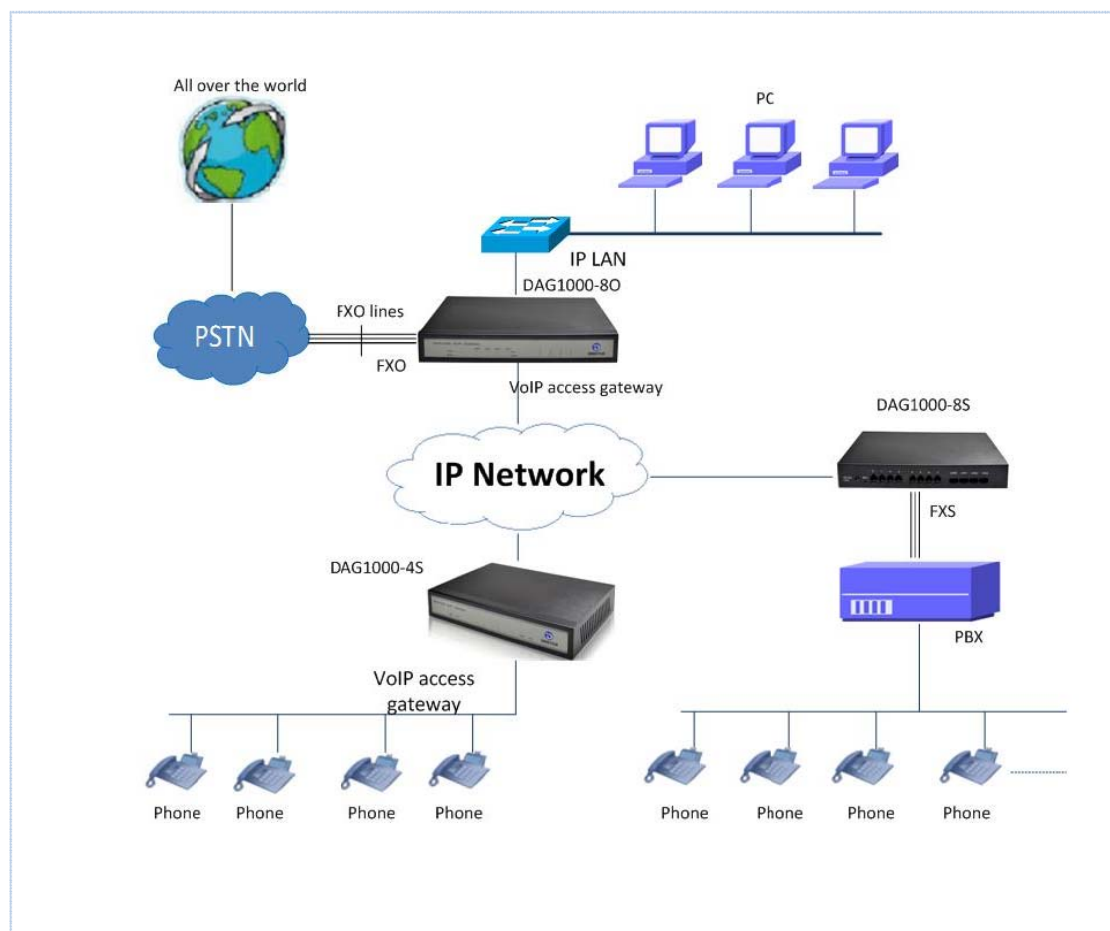


Figure 4-1: Network Applications

## 1.5 Functions and Features

### 1.5.1 Protocol standard supported

- SIP V2.0 (RFC 3261, 3262, 3264)
- SDP (RFC 2327)
- REFER (RFC 3515)
- RTP/RTCP (RFC 1889, 1890)
- STUN (RFC 3489)
- ARP/RARP (RFC 826/903)
- SNTP (RFC 2030)
- DHCP/PPPoE
- TFTP/HTTP/HTTPS
- DNS/DNS SRV (RFC 1706/RFC 2782)
- VLAN 802.1P/802.1Q

### 1.5.2 Voice and Fax parameters

- G.711A/U law, G.723.1, G.729AB
- Comfortable Noise Generation (CNG)
- Voice Activity Detection (VAD)
- Echo Cancellation (G.168)
- Adaptive Dynamic Jitter Buffer
- Voice and fax gain control
- Modem
- T.38/Pass-through
- DTMF Mode: Signal/RFC2833/INBAND

### 1.5.3 Supplementary service

- Call waiting
- Call transfer (Blind transfer, Attend transfer,)
- Quick pick
- Call Forwarding Unconditional
- Call Forwarding on No Reply
- Hotline
- Call hold
- DND
- 3-way conference(1/2/4 port support)
- Voice mail
- Direct IP Call

## 2. Basic Operations

### 2.1 Phone Call

#### 2.1.1 Phone or Extension Number

- 1) Dial the number directly and wait for 3 seconds (Default "*No dial timeout*");
- 2) Dial the number directly and press #.

#### 2.1.2 Direct IP Calls

DAG series device with FXS port allow two parties directly call through IP address. The user



need only a simulation with the FXS port unit equipment linked together and set up calls not registered.

Elements necessary to completing a direct IP call:

- 1) Both DAG serial and other VoIP Device, have public IP addresses;
- 2) Both DAG serial and other VoIP Device are on the same LAN using private IP addresses;
- 3) Both DAG serial and other VoIP Device can be connected through a router using public or private IP addresses (with necessary port forwarding or DMZ).

Operation Process:

- 1) Pick up the analog phone then dial “\*47”
- 2) Enter the target IP address.

**【Note】:** No dial tone will be played between step 1 and step 2

**Examples:**

If the target IP address is 192.168.0.160, the dialing convention is \*47, then **192\*168\*0\*160**. Followed by pressing the “#” key or wait 3 seconds. Complete signaling interactive soon after, he was called the unit can be heard ringing.

**【Note】:** You cannot make direct IP calls between FXS0 to FXS1 since they are using same IP. It only supports the default destination port 5060.

## 2.2 Call Hold

Place a call on hold by pressing the “flash” button on the analog phone (if the phone has that button). Press the “flash” button again to release the previously held Caller and resume conversation. If no “flash” button is available, use “hook flash” (toggle on-off hook quickly). You may drop a call using hook flash.

## 2.3 Call Waiting

Call waiting tone (3 short beeps) indicates an incoming call, if the call waiting feature is enabled. Toggle between incoming call and current call by pressing the “flash” button. First

call is placed on hold. Press the “flash” button to toggle between two active calls.

## 2.4 Call Transfer

### 2.4.1 Blind Transfer

Blind transfer used to transfer call to the third party without inform caller. Assume that call Caller A and B are in conversation. A wants to Blind Transfer B to C:

- 1) Caller A presses **FLASH** on the analog phone to hear the dial tone;
- 2) Caller A dials **\*87** then dials caller C's number, and then # (or wait for 4 seconds);
- 3) Caller A will hear the confirm tone. Then, A can hang up.

**Note:**

*“Call features enable”* must be set to “Yes” in web configuration page. Caller A can place a call on hold and wait for one of three situations:

- 1) A quick confirmation tone (similar to call waiting tone) followed by a dial-tone. This indicates the transfer is successful. At this point, Caller A can either hand up or make another call.
- 2) A quick busy tone followed by a restored call (on supported platforms only). This means the transferee has received a 4xx response for the INVITE and we will try to recover the call. The busy tone is just to indicate to the transferor that the transfer has failed.
- 3) Continuous busy tone. The phone has timed out.

### 2.4.2 Attended Transfer

Attended transfer allows users to confirm the third party response and decide whether to answer the calls and then transfer this call to the third party.

Assume that Caller A and B are in conversation. Caller A wants to *Attend Transfer* B to C:

- 1) Caller A presses **FLASH** on the analog phone for dial tone;
- 2) Dial Caller C's number followed by # (or wait for 3 seconds);
- 3) If Caller C answers the call, Caller A and Caller C are in conversation. Then A can hang up to complete transfer;

4) If Caller C does not answer the call, Caller A can press "flash" to resume call with Caller B.

### 2.4.3 3-way Conference

3-way conference:

- 1) Caller A call B, B pick up into call states;
- 2) Caller A hook flash, A and B into keep states, then C call A, A through to the phone.
- 3) A hook flash, then A、B、C into keep states, at this time if A press 1 key, then A and B continue to call; if A press 2 key, then A and B continue to call; if A press 3 key, then A、B、C three parties go to call.

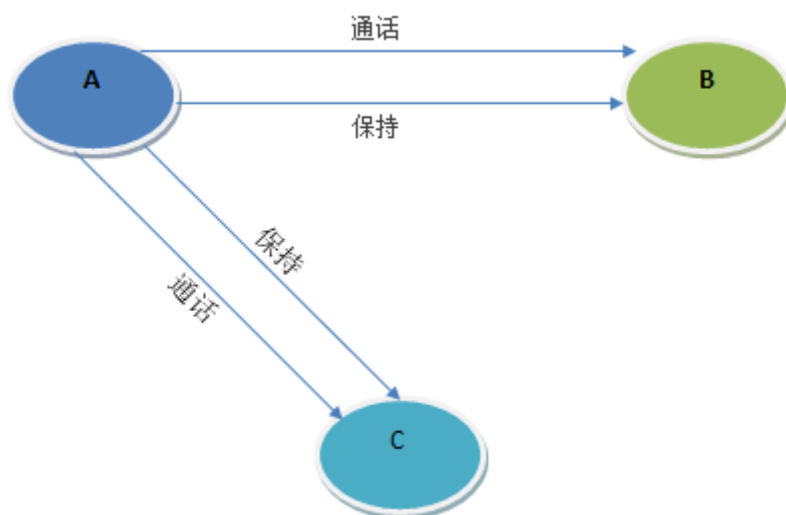


Figure 2.4-1: 3-way Conference

## 2.5 Call Features

DAG (FXS) support all traditional and senior phone function.

Table 2.5-1 Feature Codec

Feature Codec	Operation Instructions
<b>*158#</b>	View the LAN port IP address
<b>*159#</b>	View the WAN port IP address
<b>*114#</b>	Inquire port account

<b>*150*</b>	Set the way of obtain IP address
<b>*157*</b>	Set network method
<b>*152*</b>	Set IP address
<b>*153*</b>	Set Subnet mask
<b>*156*</b>	Set default gateway IP address
<b>*193#</b>	Obtain IP address through DHCP again
<b>*160*1#</b>	Open WAN port to access web
<b>*166*000000#</b>	Factory reset
<b>*111#</b>	Restart device
<b>*#</b>	Call hold
<b>*47*</b>	IP address call
<b>*51#</b>	Enable call waiting
<b>*50#</b>	Disable call waiting
<b>*87*</b>	Blind transfer
<b>*72*</b>	Enable Unconditional Call Forward
<b>*73#</b>	Disable Unconditional Call Forward
<b>*90*</b>	Enable Busy Call Forward
<b>*91#</b>	Disable Busy Call Forward
<b>*92*</b>	Enable No Answer Call Forward
<b>*93#</b>	Disable No Answer Call Forward
<b>*78#</b>	Enable DND
<b>*79#</b>	Disable DND
<b>*200#</b>	Access Voice mail
<b>Flash/Hook</b>	Switch between incoming calls, If not in session, flash/hook will switch a new channel for new call.

## 2.6 Sending and Receiving Fax

### 2.6.1 DAG (FXS) support four fax modes:

- 1) T.38 (FoIP)
- 2) Pass-Through
- 3) Modem
- 4) adaptive

### 2.6.2 T. 38 and Pass-Through

T.38 is the preferred method because it is more reliable and works well in most network conditions. If the service provider supports T.38, please use this method by selecting T.38 as fax mode (default). If the service provider does not support T.38, pass-through mode may be used. If you have problems with sending or receiving Fax, toggle the Fax Tone Detection Mode setting.

## 3. Local IVR Operation

### 3.1 Inquire IP address

Analog phone connected with FXS ports of device, then pick up, after dial tone, dialing \*158# to inquire LAN port IP address and dialing \*159# to inquire WAN port IP address.

### 3.2 Factory Reset

After picking up, dial \*166\*000000#, then onhook and restart after "Setting successful".

### 3.3 Configure LAN Port's IP Address

Before configuration, please ensure: (1) The device is power on; (2) devices connecting

to network; (3) Telephone is connecting to FXS port of device.

1) Configure dynamic IP address by DHCP:

Offhook; Dial `**150*2#`; Onhook;

If the equipment hint success, after 10 seconds, and restart the equipment.

(Power-off then power-on)

2) Configure Static IP address

Offhook; Dial `**150*1#`; Onhook;

Then configure IP and mask as follow:

- Configure IP address:

Offhook; input `**152*172*16*0*100#` "; onhook

- Configure subnet mask:

Offhook; input `**153*255*255*0*0#` "; onhook

- Configure gateway IP address

Offhook; input `**156*172*16*0*1#` "; onhook.

3) Query the IP address of device: Offhook, input `**158#`

4) If the DAG serial uses PPPoE method to get IP address, it need to configure by web browser.

**【Note】:** the telephone will play voice prompt "Setting successfully" if the step is correct

## 4. WEB Configuration

### 4.1 WEB Login

Device is connecting to network properly, refer to chapter 3 "Operation". Offhook and dial `*158#` to inquire device IP address.

#### 4.1.1 Login

Device LAN port default IP address is 192.168.11.1, WAN port default obtain IP address by DHCP. Advice to modify the IP address of the local computer equipment and ensure that

are on the same IP segment, with Windows 7 as an example, the local computer IP address change for 192.168.11.10:

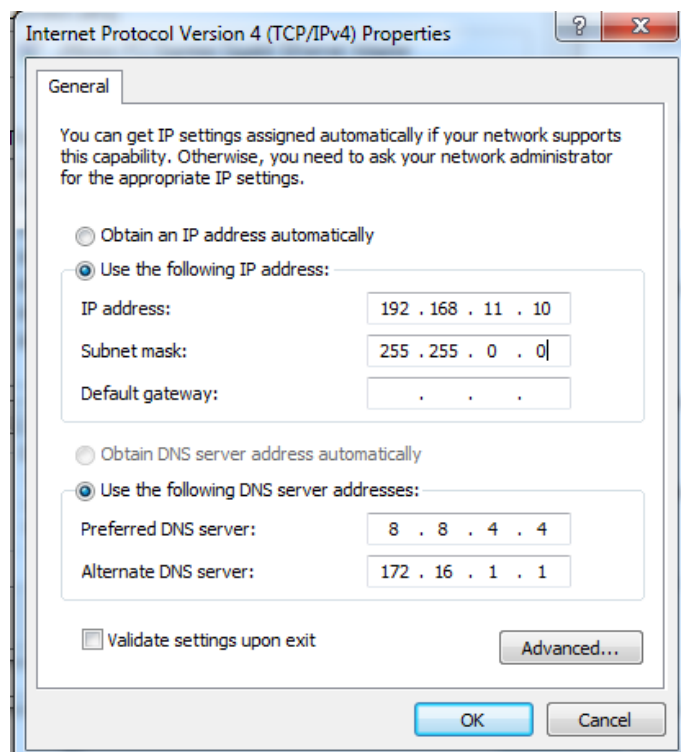


Figure 4.1-1 Modify IP address

Check connection between computer and device, click "Start"-> "run"-> input "cmd", run ping 192.168.11.10 -t order to check the connectivity between them.

### 4.1.2 Login WEB

Open web browser, then input IP address of device, Press "Enter", it pop up logging on identity authentication interface.

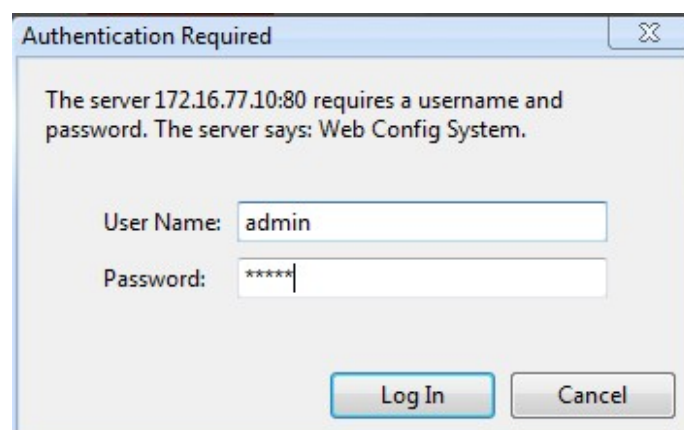


Figure 4.1-1 DAG FXS Login Interface

Default username and password: admin/admin, click "OK" to entry into web interface.

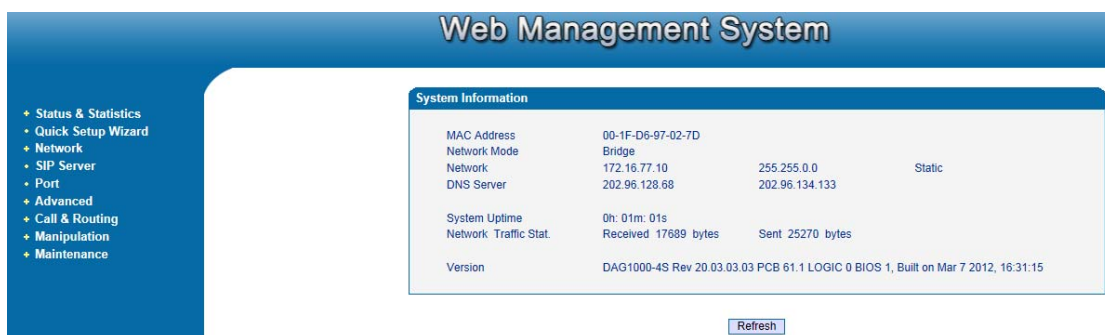


Figure 4.1-2 DAG Configure Interface

## 4.2 Navigation Tree

DAG series voice gateway web configuration interface mainly includes navigation tree and the right configuration interface. Choose navigation tree in order to entry into the configuration interface.

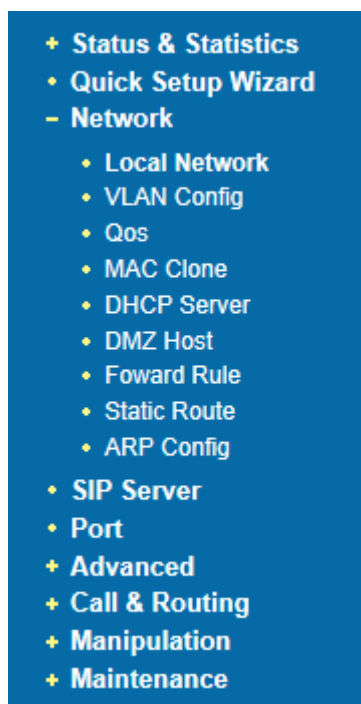


Figure 4.2-1 Navigation Tree

When device is in bridge mode, navigation tree won't display "routing configuration" items and the following "DHCP service", "DMZ host", "forward rules" and "static routing" and "ARP" etc.



## 4.3 State and Statistics

### 4.3.1 System Information

System information interface shows the run information as following figure 4.3.1 below:

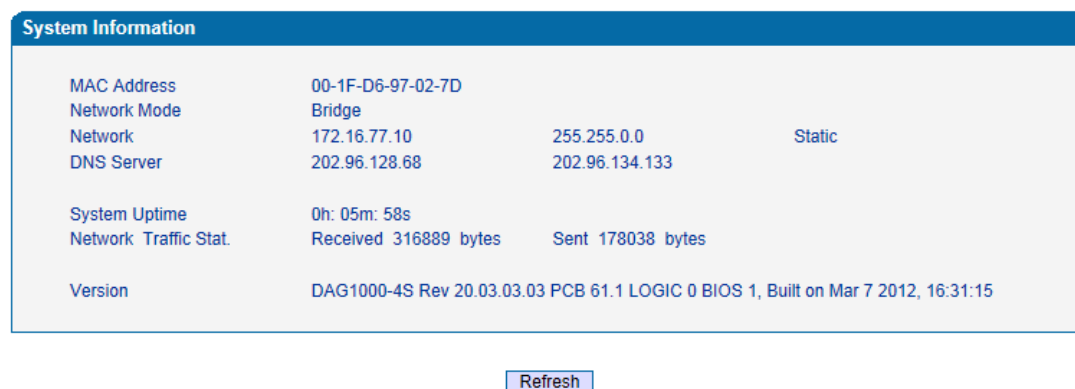


Figure 4.3-1 System Information

System information as follow:

Table 4.3-1 System Information Description

<b>MAC address</b>	WAN port hardware address. The device ID in HEX format.
<b>Network Mode</b>	Display network mode, include bridge and route. If it is bridge, WAN port display Network, and the WAN port as same as the LAN port.
<b>Network</b>	Display WAN and LAN port IP address, subnet mask and the way of obtain IP address.
<b>WAN Port</b>	Shows WAN IP address of DAG , DHCP mode: all the field values for the Static IP mode are not used (even though they are still saved in the Flash memory.) The DAG acquires its IP address from the first DHCP server it discovers from the LAN it is connected. Using the PPPoE feature: set the PPPoE account settings. The DAG will establish a PPPoE session if any of the PPPoE fields is set. Static IP mode: configure the IP address, Subnet Mask, Default Router IP address, DNS Server 1 (primary), DNS Server 2 (secondary) fields. These fields are set to zero by default.
<b>LAN Port</b>	Shows LAN IP address of DAG. if network Mode is bridge, LAN port won't display.
<b>DNS Server</b>	Display DNS server IP address and default gateway information
<b>System Uptime</b>	Time elapsed from device power on to now.
<b>Network Traffic Statics</b>	Total bytes of message received and sent by network port.
<b>Version</b>	Includes: product mode, software version, hardware version and built time etc.

### 4.3.2 Registration Information

Port Registration Information					
Port No.	Type	Primary User ID	Primary User Status	Secondary User ID	Secondary User Status
0	FXS	---	---	---	---
1	FXS	---	---	---	---

Port Group Registration Information					
Port Group	Port	Primary User ID	Primary User Status	Secondary User ID	Secondary User Status
---	---	---	---	---	---

[Refresh](#)

Figure 4.3-2 Port and Port group registration information

### 4.3.3 TCP/UDP Statistics

TCP/UDP Traffic			
TCP Sent Packets	TCP Recv Packets	UDP Sent Packets	UDP Recv Packets
232	59	41	216

[Refresh](#)

Figure 4.3-3 TCP/UDP Statistics Information

Figure 4.3-3 shows TCP sending and receiving, UDP sending and receiving packets of statistical information since the device launched.

### 4.3.4 RTP Session Statistics

RTP Session										
Port	Payload Type	Packet Period	Local Port	Peer IP	Peer Port	Sent Packets	Recv Packets	Lost Packets	Jitter	Duration(s)
---	---	---	---	---	---	---	---	---	---	---

[Refresh](#)

Figure 4.3-4 RTP Session Statistics

Figure 4.3-4 display real-time RTP conversation flow data information, includes:  
 Port, voice codec, packet period, local port, peer IP, peer port, sent packets, receive packets, lost packets, jitter and duration.

## 4.4 Quick Setup Wizard

Quick configuration guide will guide users to configure the device step by step. Users only need to configure network, SIP server and sip port in quick setup wizard. Basically, after these three steps, users are able to make voice call through device.

## 4.5 Network Configuration

### 4.5.1 Local Network

DAG has two kinds of work mode: route and bridge. When DAG is set route mode, the DAG will work as small router and NAT function has enabled. In this situation, WAN port is normally connect to uplink router/switch or ADSL MODEM, LAN port used to connect local computer or other network device(such as Ethernet switches, Hubs etc); When DAG is set bridge mode, WAN and LAN port are the same. The DAG just work as two ports or four ports Ethernet switch.

When it set to bridge mode, only need to configure WAN port IP address and DNS. If set to route mode, default LAN port IP will display and it can be change by users. Network configure interface as below:

Local Network

Network Mode

☒ Route
☐ Bridge

WAN Port

Link Speed & Duplex

Auto Detect

☐ DHCP
☒ Static IP

IP Address

172.16.77.10

Subnet Mask

255.255.0.0

Default Gateway

172.16.1.5

☐ PPPoE

Account

Password

Service Name

LAN Port

Link Speed & Duplex

Auto Detect

IP Address

172.16.30.44

Subnet Mask

255.255.0.0

DNS Server

☐ Obtain DNS Server Address Automatically
☒ Use The Following DNS Server Address

Primary DNS Server

202.96.128.68

Secondary DNS Server

202.96.134.133

Save

Note: The device must restart to take effect.

Figure 4.5-1Route Mode

Local Network

Network Mode

☐ Route
☒ Bridge

Network Configuration

Link Speed & Duplex

Auto Detect

☐ DHCP
☒ Static IP

IP Address

172.16.77.10

Subnet Mask

255.255.0.0

Default Gateway

172.16.1.5

☐ PPPoE

Account

Password

Service Name

DNS Server

☐ Obtain DNS Server Address Automatically
☒ Use The Following DNS Server Address

Primary DNS Server

202.96.128.68

Secondary DNS Server

202.96.134.133

Save

Note: The device must restart to take effect.

Figure 4.5-2 Bridge Mode

- “Link Speed & Duplex” used to select Ethernet port work mode, include 5 kinds of choice, “Auto Detect”、“10Mbps half-duplex”、“10Mbps full-duplex”, “100Mbps

half-duplex", "100Mbps full-duplex", default is "Auto Detect".

- When select "Obtain IP address automatically", DAG will obtain IP address by DHCP.
- When select "Use the following IP address", that configure DAG to fixed IP address mode.
- When select "PPPoE", please fill in account and password offered by ISP in internet account and password.

**【Notes】:**

- 1) If select DHCP to obtain IP address, please ensure DHCP server in network and work normally.
- 2) Under route mode, please configure LAN port and WAN port in different segment, otherwise DAG can't work normally.
- 3) Under route mode, login DAG configuration interface only used LAN port.
- 4) After configuration, restart device configuration validation.

#### 4.5.2 VLAN Parameter

Generally, Internet provides only Best Effort Service. Since Ethernet is the most spread LAN access technology, importance of providing it a quality of service mechanism ought not to be neglected.

Ethernet technology also used as WAN technology, not only as LAN technology. Due to rapidly increasing use Internet through Public Switched Telecommunication Network (PSTN), Telephone Companies are forced to implement IP-based networks as their PSTN backbones. A network like this without any Quality of Service mechanisms would be disastrous. Just imagine yourself trying to get an emergency call through while others just surf the Internet.

##### 1) 802.1Q

The IEEE 802.1Q standard defines architecture for Virtual Bridged LANs, the services provided in Virtual Bridged LANs and the protocols and algorithms involved in the provision of those services.

No Quality of Service mechanisms are defined in this standard, but an important

requirement for providing QoS is included in this standard, e.g. ability to regenerate user priority of received frames using priority information contained in the frame and the User Priority Regeneration Table for the reception Port.

## 2) 802.1p

IEEE 802.1p standard, Traffic class expediting and dynamic multicast filtering. It describes important methods for providing QoS at MAC level. IEEE 802.1p is in fact quite good.

Lower priority level packets are not sent, if there is packets in queued in higher level queues. IEEE 802.1p describes no admission control protocols. It would be possible to give Network Control priority to all packets and the network would be easily congested.

There are three VLAN: data VLAN, voice LAN and management VLAN. VLAN configuration interface as following figure 4-4-3:

**VLAN Config**

**Data VLAN**

☐ Enable

Data 802.1Q VLAN ID (0 - 4095)

Data 802.1P Priority (0 - 7)

In this case, data VLAN use the default WAN interface.

**Voice VLAN**

☐ Enable

Voice 802.1Q VLAN ID (0 - 4095)

Voice 802.1P Priority (0 - 7)

Voice VLAN use following separate IP interface.

☒ DHCP

☐ Static IP

IP Address

Subnet Mask

Default Gateway

**Management VLAN**

☐ Enable

Management 802.1Q VLAN ID (0 - 4095)

Management 802.1P Priority (0 - 7)

Management VLAN use following separate IP interface.

☒ DHCP

☐ Static IP

IP Address

Subnet Mask

Default Gateway

Note: The device must restart to take effect.

Figure 4.5-3 VLAN parameter configuration

Table 4.5-1VLAN parameter configuration

Data VLAN	Data 802.1Q VLAN ID(0-4095)	Fill out an ID to describe a data VLAN group, ID 0 used to management VLAN, can't used to service configure.
	Data 802.1p Priority (0-7)	802.1 protocol to control network traffic priority, Priority from 0-7.
Voice VALN	Voice 802.1Q VLAN ID(0-4095)	Fill out an ID to describe a voice VLAN group, ID 0 used to management VLAN, can't used to service configure.
	Voice 802.1p Priority (0-7)	802.1 protocol to control network traffic priority, Priority from 0-7.
	IP address	Can use dynamic or static IP address
	Voice VLAN DNS Server	Can use dynamic or static DNS server address
Management VLAN	Management 802.1Q VLAN ID(0-4095)	Fill out an ID to describe a data VLAN group, ID 0 used to management VLAN, can't used to service configure.
	Management 802.1p Priority (0-7)	802.1 protocol to control network traffic priority, Priority from 0-7.
	IP address	Can use dynamic or static IP address
	Management VLAN DNS server	Can use dynamic or static DNS server address

**【Note】:** restart the device to take configuration effect.

#### 4.5.3 MAC Clone(Routing mode)

MAC Clone

This page provides the setting MAC address of WAN

PC MAC Address:

BC-AE-C5-4A-79-E9

Clone

Device MAC Address:

00-1F-D6-97-02-7D

Restore

Save

**Note:**The device must restart to take effect.

Figure 4.5-4 MAC Clone Interface

More client in LAN have already can't share internet used the traditional "gateway set law". Because IP address binding in only a legitimate MAC address by ISP. If the ISP's switch discover illegal MAC address, it will refuse service.

The best way is MAC clone for MAC binding. Most ADSL MODEM, broadband router,

wireless router have this feature. The principle of MAC address clone is deliberately exposed MAC address of bound computer to the ISP server and let the ISP server think that used only a single piece of computer, in fact many computers in sharing the Internet. This function used to prevent ISP limiting to share the Internet.

**【Note】:** restart device to take configuration effect.

#### 4.5.4 DHCP Server (Routing mode)

Under route mode, DAG network part as a small router to configure DHCP service, that DAG as a DHCP server in network.

Start and end address of address pool determine the range of IP address automatically assigned to other devices;

- IP Expire Time means use time of assigned IP address. More than the lease time, if the IP address is not used by network equipment, IP address will be recovered;
- Subnet mask, gateway, DNS and other information configured by DHCP protocol.

Configuration interface as figure 4.5-5:

DHCP Server Config	
DHCP Server	<input type="checkbox"/> Enable
IP Pool Starting Address	192.168.11.100
IP Pool Ending Address	192.168.11.199
IP Expire Time	72 h
Subnet Mask (Optional)	255.255.255.0
Default Gateway (Optional)	192.168.11.77
Primary DNS Server (Optional)	202.96.128.68
Secondary DNS Server (Optional)	202.96.134.133
Save	

**Note:**The device must restart to take effect.

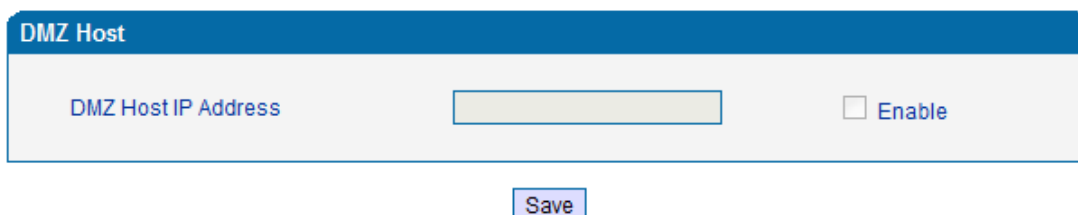
Figure 4.5-5 DHCP Configuration Interface

**【Note】:** When configure start and end IP address, subnet mask and gateway, please set the same segment with LAN port. Otherwise, device will not work normally. After configuration, restart device configuration validation.



#### 4.5.5 DMZ Host (Routing mode)

DMZ(Demilitarized Zone) connect web, e-mail etc. server allowed external to access to this area. Make the internal network located the back of the zone of confidence and not allow any access, separation of inside and outside the network, protect user information.DMZ can be understood that a special areas of the network and different from the external network or intranet. Public server that does not contain confidential information usually placed in DMZ, such as web, Mail, FTP etc. Accuser from intranet can visit the service of DMZ, but can't come into contact with confidential or private information stored in the network. Even if DMZ server is damaged, it will not be confidential information in the internal network .



The image shows a web-based configuration interface for a DMZ Host. It has a blue header bar with the text "DMZ Host". Below the header, there is a light gray box containing the label "DMZ Host IP Address" in blue, followed by a text input field. To the right of the input field is a checkbox labeled "Enable". Below the gray box is a blue "Save" button.

**Note:** The IP address needs to be in the same subnet with LAN port.

Figure 4.5-6 DMZ Configuration Interface

**【Note】:** After configuration, restart device configuration validation.

#### 4.5.6 Forward Rule(Routing mode)

In some cases, LAN network equipment need to provide some communication in WAN network (such as port for 21 FTP service), This time can be configured forwarding rules for the network equipment.

Service ports namely the need to provide service network mouth WAN ports, IP address that LAN network provide services to the mouth of the network equipment IP address, the protocol is TCP or UDP.

The different between forward rule and DMZ host is that DMZ Host offers continuous multiple

Port (0-1024) and all the foreign communication agreement; while the forward rule offers a

single or a few port foreign communication on some protocol. When the conflicts exist between forward rule and DMZ host, the configuration of forwarding rules is preferred.

Forward rule configuration interface as follows:

Forward Rule Table				
ID	Server Port	IP Address	Protocol	Enable
1	<input type="text"/>	<input type="text"/>	TCP	<input type="checkbox"/>
2	<input type="text"/>	<input type="text"/>	TCP	<input type="checkbox"/>
3	<input type="text"/>	<input type="text"/>	TCP	<input type="checkbox"/>
4	<input type="text"/>	<input type="text"/>	TCP	<input type="checkbox"/>
5	<input type="text"/>	<input type="text"/>	TCP	<input type="checkbox"/>
6	<input type="text"/>	<input type="text"/>	TCP	<input type="checkbox"/>
7	<input type="text"/>	<input type="text"/>	TCP	<input type="checkbox"/>
8	<input type="text"/>	<input type="text"/>	TCP	<input type="checkbox"/>

Notes: (1) 'IP Address' needs to be in the same subnet with LAN port.  
(2) 'Server Port' range: 0 - 65535.

Figure 4.5-7 Forward rule configuration interface

#### 4.5.7 Static Route Table

Static Route Table is IP communication direction in network, generally do not need to configure static route. When there are many segments in LAN network and need to complete some specific application among these segments, the static route need to be configured.

Static Route configuration interface as follows:

Static Route Table				
ID	Dest. IP Address	Subnet Mask	Nextthop	Enable
1	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="checkbox"/>
2	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="checkbox"/>
3	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="checkbox"/>
4	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="checkbox"/>
5	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="checkbox"/>
6	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="checkbox"/>
7	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="checkbox"/>
8	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="checkbox"/>

Figure 4.5-8 Static route configuration interface

#### 4.5.8 ARP

ARP brief introduction:

ARP is address resolution protocol. After configuring ARP, users can get physical address through device IP address. Under TCP/IP network environment, each host is assigned a 32-bit IP address. But the message transmission needs to know the purpose the physical address of the party. ARP is a tool that converts IP address into MAC address.

ARP configuration interface as follows:

ARP	
Type	<input checked="" type="radio"/> Static <input type="radio"/> Dynamic
IP Address	MAC Address
---	---

Total: 0

Add Delete

Figure 4.5-9 ARP Parameters

#### 4.6 SIP Server

SIP server introduction:

1) SIP server is the main component of VoIP network and responsible for establishing all the SIP phone calls. SIP server also called SIP proxy server or registered server. IPPBX and the soft-switch can act as SIP server role.

2) Usually, SIP server does not participate in the media process.

In SIP network, the media always using end-to-end to hand the consultation. In some particular situation or business processing, such as "Music On Old", SIP server will actively participate in the media negotiation. Simple SIP server is responsible only for establishment, maintenance and cleaning conversation, don't interfere in call. While relatively complex SIP server also called SIP PBX. It not only provides the basic call, and basic conversational support, also offer plenty of business, such as: Presence, Find-me, Music On Hold.

3) SIP server based on Linux platform, such as: OpenSER, sipXecx, VoS, Mera etc.

4) SIP server based on windows platform, such as :miniSipServer, Brekeke, VoIPswitch etc.

5) Carrier grade soft-switch platform, such as Cisco, Huawei, Zteetc.

SIP server configuration interface as follows:

**SIP Server**

**Primary SIP Server**

Primary SIP Server Address: 172.16.100.102

Primary SIP Server Port (Default: 5060): 5060

Register Interval (Default: 1800): 1800 s

Heartbeat: ☐ Enable

**Secondary SIP Server**

Secondary SIP Server Address:

Secondary SIP Server Port (Default: 5060): 5060

Register Interval (Default: 1800): 1800 s

Heartbeat: ☐ Enable

**Local SIP Port**

Use Random Port: ☐ Enable

Set Local SIP Port: 5060

**Save**

Figure 4.6-1 SIP Server Configuration Interface

SIP parameter description:

Primary SIP Server IP	SIP Server IP address or Domain name provided by VoIP service provider.
Primary SIP Server port	Service port, default is 5060
Register interval	protects registrar against excessively frequent registration refreshes while limiting the state. Every once in a while send request for registration to the terminal server, default is 1800s.
Heartbeat	Heartbeat message detect the connection status between device and SIP server.
Secondary SIP Server IP address	Backup SIP Server's IP address or Domain name provided by VoIP service provider.
Secondary SIP Server port	Service port, default is 5060
Secondary SIP server Register interval	protects registrar against excessively frequent registration refreshes while limiting the state. Every once in a while send request for registration to the terminal server, default is 1800s.
Secondary SIP heartbeat	Heartbeat message detect the connection status between device and SIP server.
Use Random Port	Random SIP service ports for DAG
Set Local SIP port	Default SIP service port is 5060.

## 4.7 Port Configuration

Port parameters include: Send gain, receive gain, primary display name etc.

Figure 4.7-1 Port configuration interface

Port parameters introduce as follows:

Tx Gain	It is use to control the volume of conversation, Adjust "TX gain" will affect the end users voice size, the default value is 0. Its value range from -10 – 10 dB
Rx Gain	It is use to control the volume of conversation, Adjust "RX gain" will affect the end users voice size, the default value is 0. Its value range from -10 – 10 dB
Primary /Secondary SIP Display Name	Primary /Secondary SIP account description, Its purpose is so you can identify the SIP account with a meaningful name
Primary /Secondary SIP	User account information, provided by VoIP service provider (ITSP). Usually in

User ID	the form of digit similar to phone number or actually a phone number.
Primary/Secondary SIP Authenticate ID	SIP service subscriber's Authenticate ID used for authentication. Can be identical to or different from SIP User ID.
Primary/Secondary Authenticate password	SIP password which registers to soft switch/SIP server
Offhook Auto-dial	Pre-assign an extension or phone number so that automatically dial a number as soon as you pick up the phone set
Auto-dial Delay Time	Delay 0-3 seconds to automatically dial a number, 0 means dial number immediately
DND	Do not disturb, the phone set won't receive any calls in case it enabled
Caller ID	Enable or disable caller ID for corresponding port
Number for CFU	call forward unconditional, all incoming calls will forward to pre-assigned number automatically
Number for CFB	Call forward on busy, if the line is busy, the call will forward to pre-assigned number automatically
Number for CFNRy	Call forward no reply, if the line is not answer the call, the call will forward to pre-assigned number automatically
Call Waiting	If call waiting enabled, it will send a special tone if another caller tries to reach you when you are using your telephone
Play Call Waiting Tone	Enable call waiting tone, caller will hear special tone.

## 4.8 Advanced

### 4.8.1 FXS parameters

FXS characteristic parameters include: Call progress Tone, Timeout for Dialing, Send Polarity Reversal etc. Configuration interface as follow:

FXS / FXO

Call Progress Tone

USA ▼

Timeout for Dialing

4 s

Timeout for Answer(Outgoing Call)

55 s

Timeout for Answer(Incoming Call)

55 s

**FXS Parameter**

Send Polarity Reversal

☐ Enable

Detect Hook Flash

☒ Enable

Min Time

100 ms

Max Time

400 ms

CID Type

FSK ▼

Message Type

MDMF ▼

Send CID before Ringing

☐ Enable

Delay of Sending CID after Ringing

500 ms

CFNRy Timeout

33 s

SLIC Setting

600 Ohm ▼

Save

Figure 4.8-1 FXS Parameters Configuration Interface

FXS parameters description:

Call Process Tone	Hear the dial tone when pick up the phone. Choose the national standards from the drop-down box. Default is the United States.
Timeout for dialing	With the help of dialing timeout, you can limit the time while users typing the digits from an extension. If the timeout expire while the user is typing in the extension then DAG will consider the extension as complete and it will try to send to SIP server. Default value is 4 seconds
Timeout for answer(Outgoing call)	This timer set how long the caller party waiting when makes outgoing call on extension.
Timeout for answer(Incoming call)	This timer set how long the phone sets ringing when get incoming call
Send Polarity Reversal	Enable polarity reversal to billing.
Detect Hook flash	A protruding button where putting the receiver boards, called Flash. Always press is hang up, pick up the receiver, the fork lift machine from reed called, by hand clap called "Hook flash". Hook flash is a process that put the flash fast by pressing and let go. In essence is to cut off the dc access about 80 to 200ms. Then switches don't think it's hang on, but keep the call, taking some other operating. The typical application of hook flash is the telephone switchboard. When need to transfer the call to other extension, then telephone hook flash to transfer the call.
CID Type	There are DTMF and FSK, General for the default.
Message Type	The call display formats SDMF and MDMF, General for the default

Send CID before Ringing	After enable this configuration, The DAG send caller to phone set before ringing, otherwise the caller ID will display after ringing.
Delay of sending CID after Ringing	Definite delay timer of caller ID while it set to send caller ID after ringing. Its Default value 500ms
SLIC Setting	Set the unit impedance

## 4.8.2 Media Parameter

Media parameter mainly include: RTP start port, DTMF parameter, Preferred Vocoder.

Configuration Interface as follow:

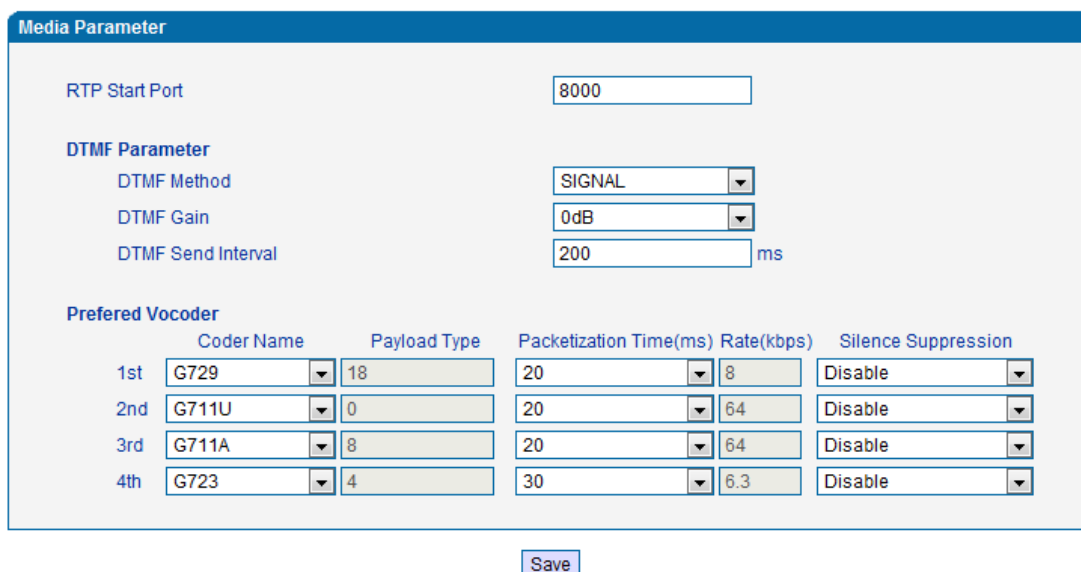


Figure 4.8-2 Media Parameter Configuration Interface

Media parameter description:

RTP Start Port	Default RTP port 8000
DTMF Method	SINGAL、INBAND、RFC2833
RFC2833 Payload Type Optimization	It is configurable When RFC2833 is selected, payload negotiation parameter with remote side, it includes two options: Local and remote
RFC2833 Payload Type	Payload value, default is 101
DTMF Gain	Default is 0 DB
DTMF Send Interval	DTMF send signal interval, default is 200ms.
Coder Name	DAG supports G729、G711U、G711A、G723. while it make outgoing call, G.729 will used as figure 4.8.2 displayed



Payload Type	Each kind of coding has a unique type load value, refer toRFC3551
Packetization Time	Voice package time
Rate	Voice data flow rate, system default
Slience Suppression	Default is disable, if enable, according to the current noise environment dynamically adjust mute inhibit threshold, thus in the user in silent state stop transmission background noise bag and save about VoIP bandwidth. In the low bandwidth environment, can reduce the network congestion, greatly improving VoIP call effect.

### 4.8.3 SIP Parameter

SIP Parameter

SUBSCRIBE for MWI(Message Waiting Indicator)

☐ Enable

Voicemail User ID

RTP Mode in SDP when Call Holding

Sendonly

 ▼

IP-to-IP Call

☐ Enable

URI includes "user=phone"

☐ Enable

Only Accept Calls from Server

☐ Enable

Anonymous Call

☐ Enable

Reject Anonymous Call

☐ Enable

Send Flash Event

☐ Enable

"#" as Ending Dial Key

☒ Enable

PRACK

☐ Enable

Value of "Refer To" refers to "Contact"

☐ Enable

Domain Query Type

A Query

 ▼

Domain Re-resolution Inteval(0 means disable)

0

 min

T1

500

 ms

T2

4000

 ms

T4

5000

 ms

Max Timeout

32000

 ms

Heartbeat Interval(1 - 3600s)

10

 s

Save

Figure 4.8-3 SIP Parameter Configuration Interface

### SIP parameter description:

SUBSCRIBE for MWI	Voicemail message indicator, it is to be realized in the way of NOTIFY
Voicemail User ID	Access code to voicemail box
RTP Mode in SDP when Call Holding	When call come into holding, if select to receive and not send packet, then the local can hear call waiting tone. If select to not receive and not send packet, then doesn't play call waiting tone.
IP-to-IP Call	Enable this function, users may use the * business call IP address on the phone.
URI Includes user=phone	SIP carries the information, the system defaults not open.
Only Accept Call from Server	Default is no, it indicates the DAG accept incoming call from SIP server only
Anonymous Call	Enable anonymous call, "anonymous" will include in SIP message
Reject Anonymous Call	Enable this function, reject all anonymous call. Disable by default
Send Flash Event	After hook flash, flash event will report flash message to server and server deal with this information.
# as ending Dial Key	Dial-up, use # as a end descriptor.
PRACK	RFC3262 defined an optional extension methods—PRACK (provisional ACK) , Used to support the reliability of the temporary response.
Value of "Refer To" refers to "Contact"	Its function is to require the receiving party contact with the third party through the use of supplied in the request in the address information. "Refer to" field of SIP message fill in "contact header".
Domain Query Type	There are two modes option: A QUERY and SRV QUERY. Default is A QUERY.
Domain Re-resolution Interval	Default 0: forbidden
T1	T1 timer of SIP protocol, default is 500ms
T2	T2 timer of SIP protocol, default is 400ms
T4	T4 timer of SIP protocol, default is 500ms
Max Timeout	The max timeout of sending or receiving, default is 32s
Heartbeat Interval	Default is 10s.

Voice mail instructions:

Here DAG work with Elastix the example, introduces how voicemail work in DAG.

- 1) DAG register to Elastix server. Corresponding extension number enable voice mail function in Elastix and set password. As below:

Figure 4.8-4 Elastix Voicemail Configuration Interface

- 2) check feature code in Elastix and change it as necessary. Its default feature codes setting as below:

Figure 4.8-5 Elastix Voicemail Setting

Figure4.8-6 Voice Mail Setting In SIP Parameter

- 3) Enable voice mail in DAG and Elastix will ask you to leave a message after ringing 15 seconds, then Elastix will record and display your message.

Voicemail

Ringtime Default:
15

Direct Dial Voicemail Prefix:
\*

Direct Dial to Voicemail message type:
Unavailable

Optional Voicemail Recording Gain:

Do Not Play "please leave message after tone" to caller
☐

Figure 4.8-7 Voicemail Setting

4) DAG dial \*200#, then dial voicemail account and then ask password for Validation. After that the user will hear voice message.

#### 4.8.4 Fax Parameter

Fax introduction:

DAG fax parameter includes: fax mode, Fax sound detection party, ECM, Rate.

Fax Config

Mode

T.38

Tone Detection by

Auto

ECM Enable

☐

Rate

14400 bps

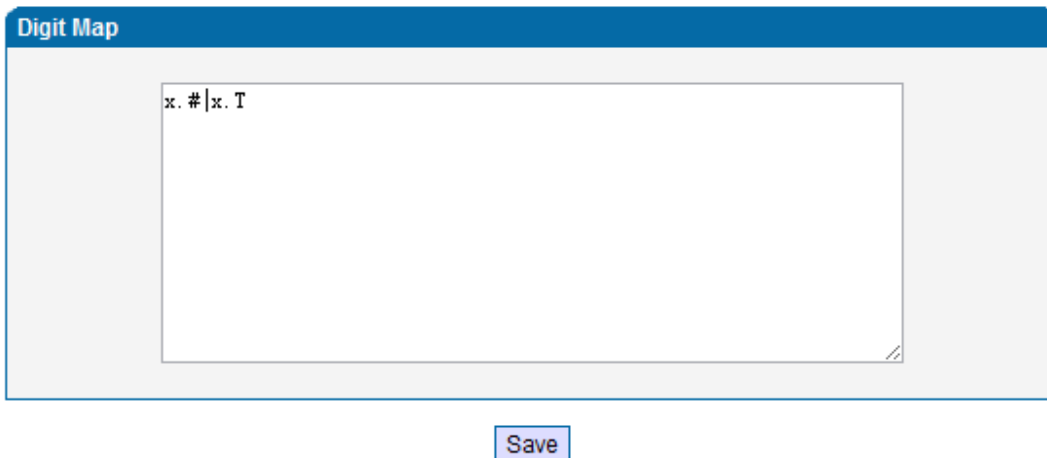
Save

Figure 4.8-8 Fax Parameter Configure Interface

Fax parameter description:

Mode	Fax mode support T.38, T.30(Pass-through),Modem, Adaptive.
Tone Detection by	Fax sound detection mode: Caller, Callee, Automatic.
ECM	Fax error correction information
Rate	The rate of sending and receiving.

## 4.8.5 Digit Map



**NOTE:** Length of 'Digit Map' should not be more than 119 characters.

Figure 4.8-9 Digit Map

Gateway is collect digits dialed by user, if received a number to be immediately report, the efficiency is too low and a large number of take up network resources. A reasonable method is concentration sending a message after receiving all number. How to judge the gateway receiving all number is the difficulties of this method. The solution is the call agent loading a "Digit Map" to gateway.

Digit Map includes a series figure characters, when the dial-up sequence and one received a character string matching, it means the number has received neat. Digital string contains characters allowed: data 0~9, letter A~D, "#", "\*", letter T, letter x and ".". "|" parts of each string is a choice of dial-up solutions; "[" means choose anyone; "\*" means one reports; letter T means detected timer overtime; x means any data; "." means multiple characters can be behind, include 0; "#" means report immediately.

### Digit Map Syntax:

#### 1. Supported objects

Digit: A digit from "0" to "9".

Timer: The symbol "T" matching a timer expiry.

DTMF: A digit, a timer, or one of the symbols "A", "B", "C", "D", "#", or "\*".

## 2. Range []

One or more DTMF symbols enclosed between square brackets ("[" and "]"), but only one can be selected.

## 3. Range ()

One or more expressions enclosed between round brackets ("(" and ")"), but only one can be selected.

## 4. Separator

|: Separated expressions or DTMF symbols.

## 5. Subrange

-: Two digits separated by hyphen ("-") which matches any digit between and including the two. The subrange construct can only be used inside a range construct, i.e., between "[" and "]".

## 6. Wildcard

x: matches any digit ("0" to "9").

## 7. Modifiers

.: Match 0 or more times.

## 8. Modifiers

+: Match 1 or more times.

## 9. Modifiers

?: Match 0 or 1 times.

Example:

Assume we have the following digit maps:

1. xxxxxxx | x11

and a current dial string of "41". Given the input "1" the current dial string becomes "411". We have a partial match with "xxxxxxx", but a complete match with "x11", and hence we send "411" to the Call Agent.

2. [2-8] xxxxxx | 13xxxxxxxxx

Means that first is "2", "3", "4", "5", "6", "7" or "8", followed by 6 digits;

or first is 13, followed by 9 digits.

3. (13 | 15 | 18)xxxxxxxx

Means that first is "13", "15" or "18", followed by 8 digits.

4. [1-357-9]xx

Means that first is "1", "2", "3" or "5" or "7", "8", "9", followed by 2 digits.

## 4.8.6 Feature Codec

Feature codec includes device function and call function. Feature codec as follow:

Feature	Codes	Use Default	Status
<b>Device Function</b>			
Inquiry LAN IP	*158#	<input checked="" type="checkbox"/>	Enable <input type="button" value="v"/>
Inquiry WAN IP	*159#	<input checked="" type="checkbox"/>	Enable <input type="button" value="v"/>
Inquiry Phone Number	*114#	<input checked="" type="checkbox"/>	Enable <input type="button" value="v"/>
Setting IP Mode	*150*	<input checked="" type="checkbox"/>	Enable <input type="button" value="v"/>
Network Work Mode	*157*	<input checked="" type="checkbox"/>	Enable <input type="button" value="v"/>
Configure IP Address	*152*	<input checked="" type="checkbox"/>	Enable <input type="button" value="v"/>
Network Subnet Mask Configure	*153*	<input checked="" type="checkbox"/>	Enable <input type="button" value="v"/>
Network Gateway Configure	*156*	<input checked="" type="checkbox"/>	Enable <input type="button" value="v"/>
Renew DHCP	*193#	<input checked="" type="checkbox"/>	Enable <input type="button" value="v"/>
Access WEB by WAN in Route Mode	*160*	<input checked="" type="checkbox"/>	Enable <input type="button" value="v"/>
Reset Factory	*166*	<input checked="" type="checkbox"/>	Enable <input type="button" value="v"/>
Restart Device	*111#	<input checked="" type="checkbox"/>	Enable <input type="button" value="v"/>
<b>Call Function</b>			
Call Onhold/Offhold	*#	<input checked="" type="checkbox"/>	Enable <input type="button" value="v"/>
Call by IP	*47*	<input checked="" type="checkbox"/>	Enable <input type="button" value="v"/>
Call Waiting Activate	*51#	<input checked="" type="checkbox"/>	Enable <input type="button" value="v"/>
Call Waiting Deactivate	*50#	<input checked="" type="checkbox"/>	Enable <input type="button" value="v"/>
Blind Transfer	*87*	<input checked="" type="checkbox"/>	Enable <input type="button" value="v"/>
Call Forward Unconditional Activate	*72*	<input checked="" type="checkbox"/>	Enable <input type="button" value="v"/>
Call Forward Unconditional Deactivate	*73#	<input checked="" type="checkbox"/>	Enable <input type="button" value="v"/>
Call Forward Busv Activate	*90*	<input checked="" type="checkbox"/>	Enable <input type="button" value="v"/>
Do Not Disturb Activate	*78#	<input checked="" type="checkbox"/>	Enable <input type="button" value="v"/>
Do Not Disturb Deactivate	*79#	<input checked="" type="checkbox"/>	Enable <input type="button" value="v"/>
Dial Voicemail	*200#	<input checked="" type="checkbox"/>	Enable <input type="button" value="v"/>

**Note:** Please finish dialing the feature code within 2s when using the 'Call holding' function.

Figure 4.8-10 Feature Code Configuration Interface

Inquire LAN port IP address	Dial*158# to obtain device WAN port IP address
Inquire WAN port IP address	Dial*159# to obtain device WAN port IP address
Inquire Phone Number	Dial*114# to obtain port account
Setting IP Mode	*150*0#, means pppmodem, *150*1#, means static IP, *150*2#, means obtain IP address by DHCP, *150*3#, means PPPoE.
Network Work Mode	*157*0#, set network work mode to routing mode; *157*1#, set network work mode to bridge mode
Configure IP Address	*152*+IP, set gateway IP address
Network subnet mask configure	*153*+subnet mask, set gateway subnet mask
Network Gateway Configure	*156*+gateway IP, set gateway
Renew DHCP	*193#, set dynamic IP again
Access Web by Wan in Rout Mode	Allow access web through WAN port: *160*1#; don't allow access web through WAN port: *160*0#
Reset Factory	*166*000000#, reset factory
Restart Device	*111#, restart device
Call onhold/offhold	When call process, dial*# into call hold. (Recovery the call through hook flash or *#)
Call by IP	Directly dial the end user IP to call
Call Waiting Activate	*51#, enable call waiting function
Call Waiting Deactivate	*50#, forbid call waiting function
Blind Transfer	If the call transfer to 801, first hook flash and then dial the * 87 * 801#
Call Forward Unconditional Activate	*72*+ phone number#, transfer the call from the phone number
Call Forward Unconditional Deactivate	*73#, forbid call forward unconditional
Call Forward Busy Activate	*90*+ forward busy number#
Call Forward Busy Deactivate	*91#, forbid call forward busy
Call Forward No Reply Activate	*92*+ forward no reply number#
Call Forward No Reply Deactivate	*93#, close this function
Do Not Disturb Activate	*78#, enable DND function
Do Not Disturb Deactivate	*79#, close DND function
Dial Voicemail	*200#, visit voice mail box



**Note:** \* private services are open by default

#### 4.8.7 System Parameter

System parameters include: STUN、NTP、Provision、WEB parameter、Telnet.

1) STUN: STUN (Simple Traversal of UDP over NATs) is a network protocol. It allows users back of NAT find their own public network address, NAT type and internet end port have been bound by NAT for a local port. Two back of NAT router devices established UDP communication through this information.

STUN doesn't support TCP connection and H.323.

2) NTP: Network Time Protocol (NTP) is a computer time synchronization protocol.

3) Provision: Auto Provisioning can be used to provide general and specific configuration parameters ("Settings") to the DAGs and to manage firmware actualization.

System parameter configuration interface as follow:

System Parameter	
<b>STUN</b>	<input type="checkbox"/> Enable
<b>NTP</b>	<input checked="" type="checkbox"/> Enable
Primary NTP Server Address	us.pool.ntp.org
Primary NTP Server Port	123
Secondary NTP Server Address	18.145.0.30
Secondary NTP Server Port	123
SYN Interval	3600 s
Time Zone	GMT-6:00 (US Central Time, Chicago) ▼
<b>Provision Parameter</b>	
Primary Profile URL	
Secondary Profile URL	
Check Interval	24 h
<b>Web Parameter</b>	
Web Port	80
Access WEB by WAN	<input type="checkbox"/> Enable
<b>Telnet Parameter</b>	
Telnet Port	23

Figure 4.8-11 System Configuration Interface

STUN Server Address	STUN server IP address
STUN Server Port	STUN server port
Primary NTP server address	Primary NTP server IP address, system default is us.pool.ntp.org
Primary NTP server port	Default is 123
Secondary NTP server address	Default is 18.145.0.30
Secondary NTP server port	Default is 123
SYN Interval	Every certain time synchronization gateway time, the system default every 3600 s synchronous once.
Time Zone	Time zone can be chosen. System default the United States central time, Chicago.
Primary Provision server IP	Server IP address or domain provided by Provision server.
Secondary Provision server IP	Server IP address or domain provided by Provision server.
Check Interval	Every once in a while check whether a program or configuration files need to be updated. System default 24 hours
WEB Port	Gateway web port, default is 80
Access Web by WAN	Enable or disable accessing web by WAN
Telnet Port	Telnet service port, default is 23.

## 4.9 Call & Routing

### 4.9.1 Port Group

Port group parameter include: Index, description etc. Port group configure interface as follow:

Port Group Add

Index	<input style="width: 90%;" type="text" value="3"/>
Description	<input style="width: 90%;" type="text"/>
Primary Display Name	<input style="width: 90%;" type="text"/>
Primary SIP User ID	<input style="width: 90%;" type="text"/>
Primary Authenticate ID	<input style="width: 90%;" type="text"/>
Primary Authenticate Password	<input style="width: 90%;" type="text"/>
Secondary Display Name	<input style="width: 90%;" type="text"/>
Secondary SIP User ID	<input style="width: 90%;" type="text"/>
Secondary Authenticate ID	<input style="width: 90%;" type="text"/>
Secondary Authenticate Password	<input style="width: 90%;" type="text"/>
Port Select	<input style="width: 90%;" type="text" value="Cyclic Ascending"/>
Port	<input type="checkbox"/> Port 0(FXS) <input type="checkbox"/> Port 1(FXS) <input type="checkbox"/> Port 2(FXS) <input type="checkbox"/> Port 3(FXS)

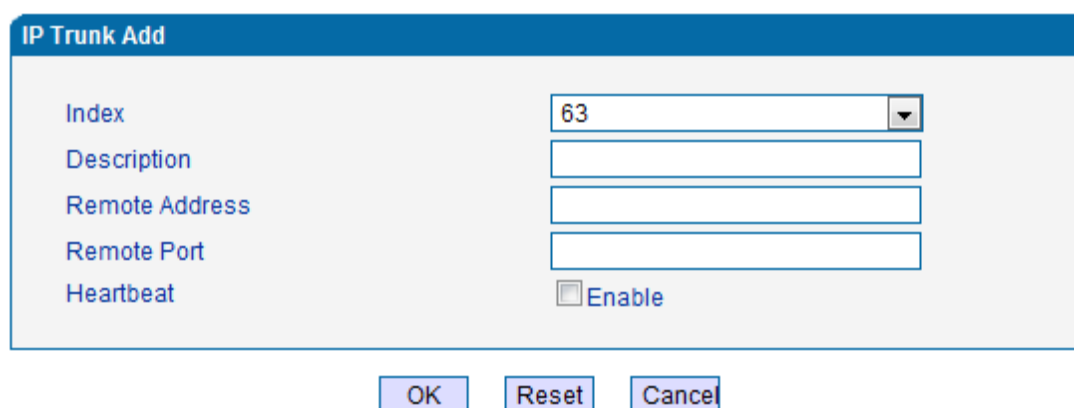
Figure 4.9-1 port group configuration interface

Index	Port group Number, It uniquely identifies a route, range from 0-7
Description	Port group description, its purpose is so you can identify the port group with a meaningful name
Primary/Secondary Display Name	Port group display, which will be used in SIP message, example: INVITE sip:bob@biloxi.com SIP/2.0 Via:SIP/2.0/UDPpc33.atlanta.com;branch=z9hG4bK776asdhds Max-Forwards: 70 To: Bob <sip:bob@biloxi.com> From: Alice <sip:alice@atlanta.com>;tag=1928301774 Here Bob and Alice is the display
Primary/Secondary SIP User ID	User account information, provided by VoIP service provider (ITSP). Usually in the form of digit similar to phone number or actually a phone number.
Primary/Secondary Authenticate ID	SIP service subscriber's Authenticate ID used for authentication. Can be identical to or different from SIP User ID.
Primary/Secondary Authenticate Password	Password of SIP user ID
Port Select	<ul style="list-style-type: none"> <li>It specifies the policy for selecting port in a port group</li> <li>Ascending: the system always selects a port from the minimum number. The preferential selection of the port can be realized through this mode</li> </ul>

	<ul style="list-style-type: none"> <li>• Cyclic ascending: when system selects ports' Priority, it always begin from the number next to the number selected last time, if the maximum priority number is selected last time, then the next number is the minimum priority number, and move in cycles like this</li> <li>• Descending: when system selects ports' priority, it always begin to select from the maximum priority number</li> <li>• Cyclic descending: when system selects ports' Priority, it always begin from the number before to the number selected last time, if the minimum priority number is selected last time, then the next number is the maximum priority number, and move in cycles like this</li> <li>• Group ring: all ports ringing at the same time</li> </ul>
Port	Add some ports to the same group

## 4.9.2 IP Trunk

A peer-to-peer VoIP call occurs when two VoIP phones communicate directly over IP without IP PBXs between them. A peer-to-peer call can be initiated directly by dialing destination phone number in DAGs and also receiving incoming calls from other peer to peer gateway. IP trunk is help to DAGs establish peer-to-peer call between DAGs and other VoIP phones. IP trunk will be used in routing configuration.



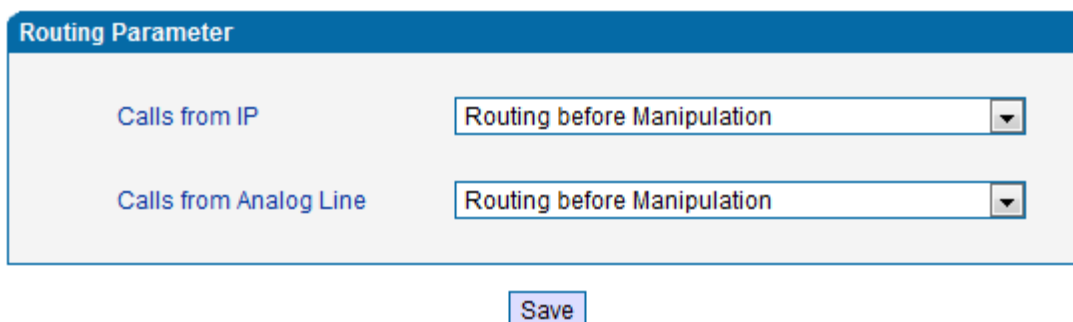
The image shows a software window titled "IP Trunk Add". It contains several input fields and a checkbox. The fields are labeled "Index", "Description", "Remote Address", and "Remote Port". The "Index" field has a dropdown menu with the value "63" selected. Below these fields is a checkbox labeled "Heartbeat" with the word "Enable" next to it. At the bottom of the window are three buttons: "OK", "Reset", and "Cancel".

Figure 4.9-2 IP Trunk Configuration Interface

Index	IP trunk number, it is range from 0 to 63
Description	The description of IP trunk, its purpose is so you can identify the IP trunk with a meaningful name
Remote Address	Peer IP addressor domain name
Remote Port	Peer SIP port
Heartbeat	Default is disable, if enable, DAG will send "OPTION" to peer device

### 4.9.3 Routing Configuration

Figure 4.9-3 Routing Parameter Configuration Interface



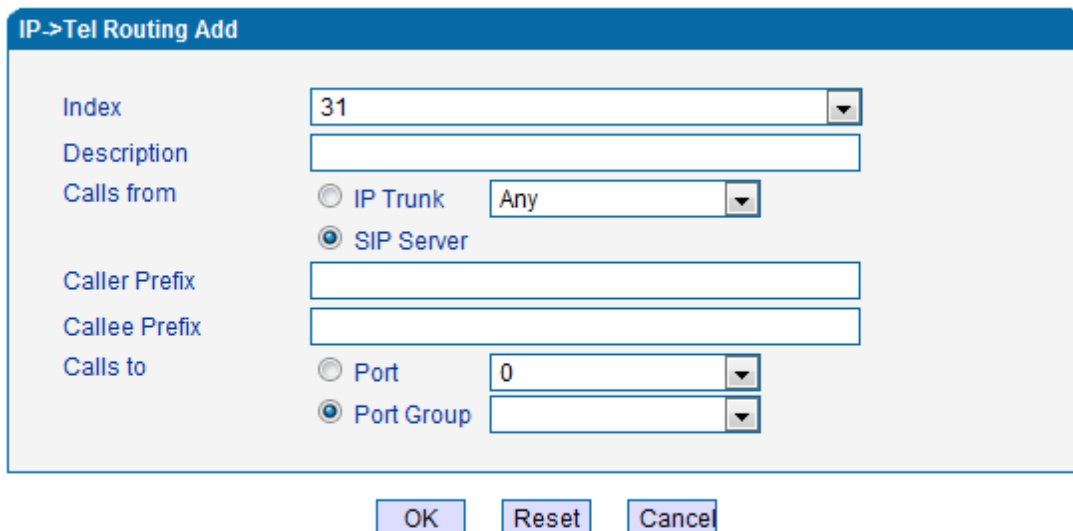
The interface shows two configuration options:

- Calls from IP**: Routing before Manipulation
- Calls from Analog Line**: Routing before Manipulation

A **Save** button is located at the bottom.

This option determines the following routing of call take effect before or after manipulation.

### 4.9.4 IP-Tel Routing



The interface includes the following fields and options:

- Index**: 31
- Description**: (empty text box)
- Calls from**:
  - ☐ IP Trunk: Any
  - ☒ SIP Server
- Caller Prefix**: (empty text box)
- Callee Prefix**: (empty text box)
- Calls to**:
  - ☐ Port: 0
  - ☒ Port Group: (empty dropdown)

Buttons: **OK**, **Reset**, **Cancel**

**NOTES:** 'any' in 'Callee Prefix' or 'Caller Prefix' means wildcard string.

Figure 4.9-4 IP-Tel Routing Parameter

Index	Routing priority: 0-31, 0 is the highest priority.
Description	its purpose is so you can identify the IP0->Tel routing with a meaningful name
Calls from	IP Trunk/SIP Server, any means any IP
Caller Prefix	Caller number Prefix, its length normally less or equal to caller number, which helps to matching routing exactly. if caller number is 2001, the caller prefix can be 200 or 2. "any" means match any caller number like "bob1","29801"
Callee Prefix	Called number Prefix, its length normally less or equal to called number, which helps to matching routing exactly. if called number is 008675526456659, the called prefix can be 0086755 or 00., "any" means match any called number
Calls to	This call routing is routing to port or port group

#### 4.9.5 Tel-IP/Tel Routing

**NOTES:** 'any' in 'Callee Prefix' or 'Caller Prefix' means wildcard string.

Figure 4.9-5 Tel-IP/Tel Parameters Configuration

Index	Routing priority :0-31, 0 is the highest priority.
Description	its purpose is so you can identify the routing with a meaningful name
Calls From	Tel-IP call select port or port group

Caller Prefix	Caller number Prefix, its length normally less or equal to caller number, which helps to matching routing exactly. if caller number is 2001, the caller prefix can be 200 or 2. "any" means match any caller number like "bob1","29801"
Callee Prefix	Called number Prefix, its length normally less or equal to called number, which helps to matching routing exactly. if called number is 008675526456659, the called prefix can be 0086755 or 00., "any" means match any called number
Calls to	This call routing is routing to port, port group, IP trunk and SIP server.

## 4.10 Manipulation Configuration

### 4.10.1 IP-Tel Callee

**NOTE:** 'any' in 'Callee Prefix' or 'Caller Prefix' means wildcard string.

Figure 4.10-1 IP-Tel Callee number configuration

Description	IP-Tel manipulation name
Calls From	This call come from IP trunk or SIP server.
Caller Prefix	Caller number Prefix, its length normally less or equal to caller number, which helps to matching routing exactly. if caller number is 2001, the caller prefix can be 200 or 2. "any" means match any caller number like "bob1","29801"

Callee Prefix	Called number Prefix, its length normally less or equal to called number, which helps to matching routing exactly. if called number is 008675526456659, the called prefix can be 0086755 or 00., "any" means match any called number
Calls to	This call routing is routing to port, port group
Stripped Digits from Left	Remove the called number digits from the left
Stripped Digits from Right	Remove the called number digits from the right
Prefix to Add	Add a number prefix
Suffix to Add	Add a number suffix
Number of Digits to Leave from Right	Starting from the right to retain the called number digits

#### 4.10.2 Tel-IP Caller

**Tel->IP Caller Add**

Index: 31

Description:

Calls from: ☒ Port 0 ☐ Port Group

Caller Prefix:

Callee Prefix:

Calls to: ☐ Port 0 ☐ Port Group ☐ IP Trunk Any ☒ SIP Server

Stripped Digits from Left:

Stripped Digits from Right:

Prefix to Add:

Suffix to Add:

Number of Digits to Leave from Right:

OK Reset Cancel

**NOTE:** 'any' in 'Callee Prefix' or 'Caller Prefix' means wildcard string.

Figure 4. 10-2 Tel-IP Caller



Configuration parameters are the same with "IP->Tel Callee".

### 4.10.3 Tel-IP Callee

**NOTE: 'any' in 'Callee Prefix' or 'Caller Prefix' means wildcard string.**

Figure 4.10-3 Tel-IPCallee

Configuration parameters are the same with "Tel->IP Caller".

## 4.11 Maintenance

### 4.11.1 syslog Parameter

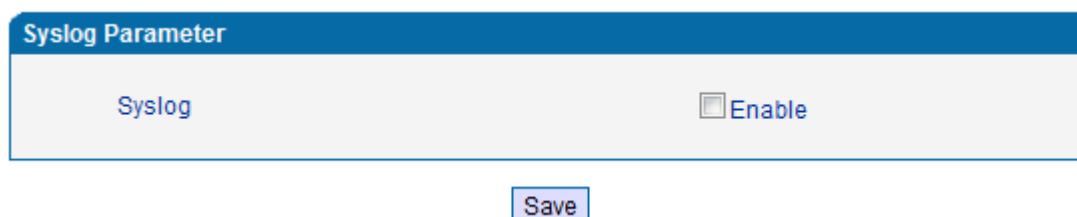
Syslog is a protocol used in (TCP/IP) network transmission of record of the standard file information.

Syslog agreement belongs to a kind of master slave agreement: Syslog sender will send a small

text information (less than 1024 bytes) to syslog the receiver. The receiver are: "syslogd", "syslog daemon" or syslog server. Syslog message can be transferred by TCP/UDP.

Syslog level:

- none            Used to misarrange
- debug        Not including function conditions or the question of other information
- notice        importance common conditions
- warning      Early warning information
- error        Stop error conditions of tools or some part of the realization of the function subsystem



The image shows a web interface for Syslog Parameter configuration. It has a blue header bar with the text "Syslog Parameter". Below the header, there is a light gray box containing the word "Syslog" on the left and a checkbox labeled "Enable" on the right. Below this box, centered, is a blue button with the text "Save".

Figure 4.11-1 Syslog Parameter Configuration

Enable send CDR, and then send communication information to syslog server.

## 4.11.2 Firmware Upload

The process of firmware upload:

- 1) Click "Firmware Upload"
- 2) Browse files and choose the loading program (Name the file extension. Idf)
- 3) Click "Upload", the upload process will last about 60s and device can automatically restart after uploading. (The firmware update process don't shut off the power)



The image shows a web interface for Firmware Upload. It has a blue header bar with the text "Firmware Upload". Below the header, there is a light gray box. Inside the box, the text "Send ".idf" file from your computer to the device." is displayed. Below this text, there is a label "Software" followed by two buttons: "选择文件" (Choose File) and "未选择文件" (File not selected). To the right of these buttons is a blue button labeled "Upload".

**Notes:** 1. The upload process will last about 60s.  
 2. The device will restart automatically after upload.  
 3. Do not shut down when the device is uploading.

Figure 4.11-2 Firmware upload Configuration

### 4.11.3 Data Backup

The process data backup:

- 1) Click "Data Backup"
- 2) Click "Backup" to backup data to PC.

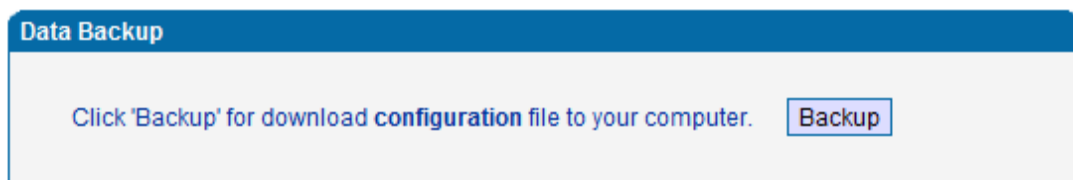


Figure 4.11-3 Data Backup Interface

### 4.11.4 Data Restore

The processes of data restore:

- 1) Click "Data Restore"
- 2) Browse file, select data file.
- 3) Click "Restore" and then import successfully, the device will restart automatically.



Figure 4.11-4 Data Restore Interface

### 4.11.5 Ping Test

Send test data packets to IP, check each other whether have response and statistical response time. It is ping. Used to test internet and analyzed network fault.

Application format: Ping IP address. It is used to check the network connectivity or network connection speed command.

Ping instructions:

- 1) Click "ping test"

- 2) Fill IP address or domain connected, click start.
- 3) Received a message indicates that network connection normal, or network connected to a fault.

The screenshot shows a web interface for network testing. The top section, titled 'Ping Test', contains three input fields: 'Destination' (empty), 'Number of Ping(1-100)' (set to 4), and 'Packet Size(56-1024 bytes)' (set to 56). Below these fields are two buttons, 'Start' and 'Stop'. The bottom section, titled 'Information', is a large, empty rectangular box with a light gray border.

Figure 4.11-5 Ping Parameter Interface

#### 4.11.6 Tracert Test

Tracert is trace router and used to tracking routing.

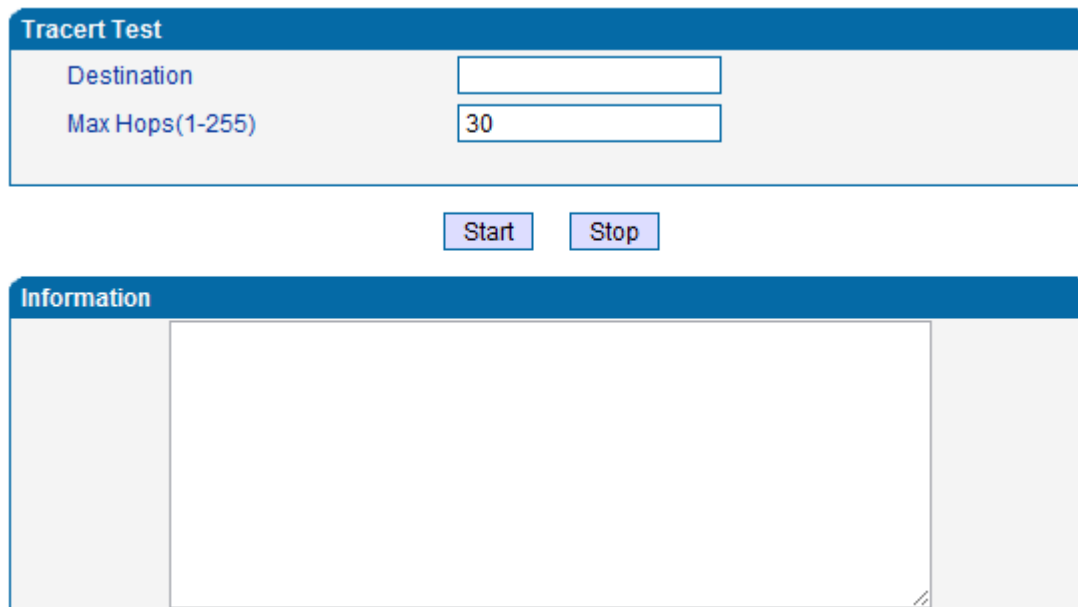
Tracert sends a sequence of Internet Control Message Protocol (ICMP) echo request packets addressed to a destination host. Determining the intermediate routers traversed involves adjusting the time-to-live (TTL), aka hop limit, Internet Protocol parameter. Frequently starting with a value like 128 (Windows) or 64 (Linux), routers decrement this and discard a packet when the TTL value has reached zero, returning the ICMP error message ICMP Time Exceeded. Tracert works by increasing the TTL value of each successive set of packets sent. The first set of packets sent have a hop limit value of 1, expecting that they are not forwarded by the first router. The next set have a hop limit value of 2, so that the second router will send the error reply. This continues until the destination host receives the packets and returns an ICMP Echo Reply message.

Trace route uses the returned ICMP messages to produce a list of hops (which usually consists

of routers and layer 3 switches) that the packets have traversed. The timestamp values returned for each router along the path are the delay (aka latency) values, typically measured in milliseconds for each packet.

Tracert introduce:

- 1) Click tracert test.
- 2) Fill IP address or domain connected, click start.



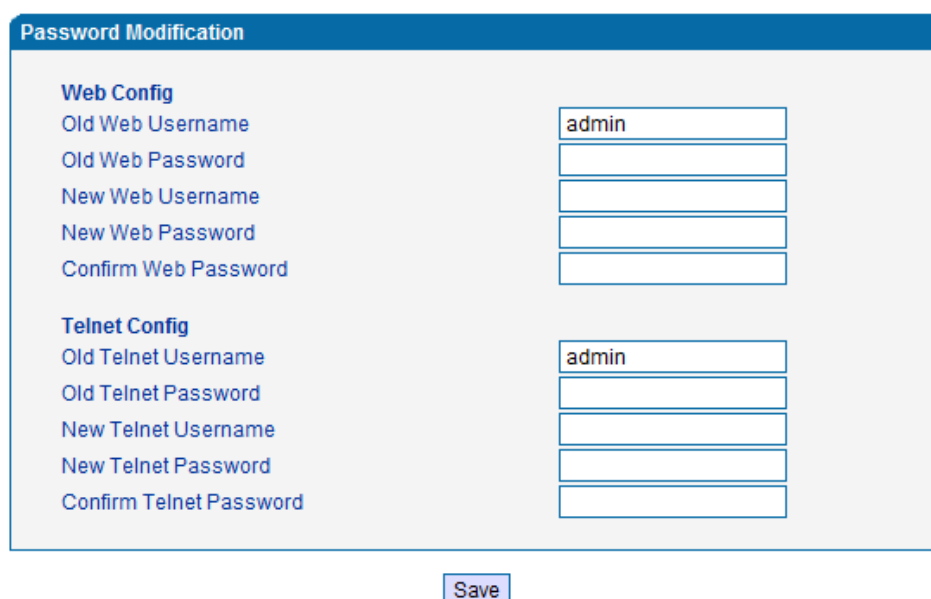
The screenshot shows a web interface for a Tracert Test. It features a blue header bar with the text "Tracert Test". Below the header, there are two input fields: "Destination" and "Max Hops(1-255)". The "Max Hops" field contains the value "30". Below these fields are two buttons: "Start" and "Stop". Below the buttons is a large, empty rectangular area with a blue header bar labeled "Information".

Figure 4.11-6 Tracert Test Interface

#### 4.11.7 Password Modification

Includes WEB username and password, Telenet username and password modify.

**Note:** Default web and telnet username and password is: admin, admin.



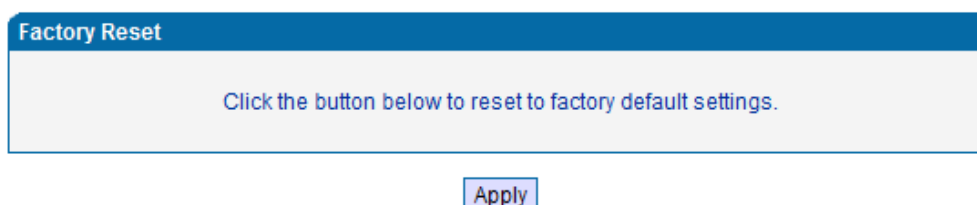
The interface is titled "Password Modification" in a blue header. It contains two sections: "Web Config" and "Telnet Config". Each section has five input fields: "Old [Type] Username", "Old [Type] Password", "New [Type] Username", "New [Type] Password", and "Confirm [Type] Password". In the "Web Config" section, the "Old Web Username" field contains the text "admin". Below the input fields is a "Save" button.

Password Modification	
<b>Web Config</b>	
Old Web Username	<input type="text" value="admin"/>
Old Web Password	<input type="password"/>
New Web Username	<input type="text"/>
New Web Password	<input type="password"/>
Confirm Web Password	<input type="password"/>
<b>Telnet Config</b>	
Old Telnet Username	<input type="text" value="admin"/>
Old Telnet Password	<input type="password"/>
New Telnet Username	<input type="text"/>
New Telnet Password	<input type="password"/>
Confirm Telnet Password	<input type="password"/>
<input type="button" value="Save"/>	

Figure 4.11-7 Password Modification Interface

#### 4.11.8 Factory Reset

Click "Apply" to restore the factory settings.



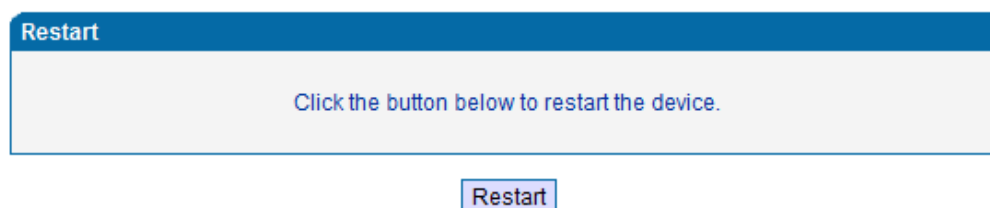
The interface is titled "Factory Reset" in a blue header. Below the header is a light gray box containing the text "Click the button below to reset to factory default settings." Below this box is an "Apply" button.

Factory Reset
Click the button below to reset to factory default settings.
<input type="button" value="Apply"/>

Figure 4. 11-8 Factory Reset Interface

#### 4.11.9 Device Restart

Click the "Save" button in the Configuration page to save the changes to the equipment configuration. The following screen confirms that the changes are saved. If the changes need restart, reboot or power cycle the equipment to make the changes take effect.



The interface is titled "Restart" in a blue header. Below the header is a light gray box containing the text "Click the button below to restart the device." Below this box is a "Restart" button.

Restart
Click the button below to restart the device.
<input type="button" value="Restart"/>

Figure 4.11-9 Device Restart

## 5. Glossary

- DNS: Domain Name System
- SIP: Session Initiation Protocol
- TCP: Transmission Control Protocol
- UDP: User Datagram Protocol
- RTP: Real Time Protocol
- PPPOE: point-to-point protocol over Ethernet
- VLAN: Virtual Local Area Network
- ARP: Address Resolution Protocol
- CID: Caller Identity
- DND: Do NOT Disturb
- DTMF: Dual Tone Multi Frequency
- NTP: Network Time Protocol
- DMZ: Demilitarized Zone
- STUN: Simple Traversal of UDP over NAT
- PSTN: Public Switched Telephone Network